

WC 07-112

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BEFORE THE  
FEDERAL COMMUNICATIONS COMMISSION MAY 23 P 3:22  
Washington, D.C. 20554

In the Matter of )  
Section 63.71 Application of )  
Comcast Phone of Connecticut, Inc. )  
 )  
for Authority Pursuant to )  
Section 214 of the Communications )  
Act to Discontinue the Provision )  
of Residential Facilities-Based and Resold )  
Telecommunications Services to Certain )  
Connecticut Customers )

File No. \_\_\_\_\_

FILED/ACCEPTED

MAY 21 2007

Federal Communications Commission  
Office of the Secretary

**SECTION 63.71 APPLICATION**

Comcast Phone of Connecticut, Inc., d/b/a Comcast Digital Phone ("Comcast Phone"), hereby seeks authorization pursuant to Section 214(a) of the Communications Act of 1934, as amended, 47 U.S.C. § 214(a), and Section 63.71 of the Commission's Rules, 47 C.F.R. § 63.71, to discontinue its provision of interstate telecommunications services to approximately 370 residential customers in south-central Connecticut. In particular, the discontinuance will affect customers in-and-around the Connecticut towns of Branford, North Branford, North Haven, East Haven, and Wallingford (collectively, "Branford" or the "Branford customers"). Comcast Phone customers located elsewhere in Connecticut will not be affected. In support of this Application, Comcast Phone provides the following information:

**I. Information Required by 47 C.F.R. § 63.71(a)(1) – (a)(4)**

**1. Name and Address of Carrier**

Comcast Phone of Connecticut, Inc.  
1500 Market Street  
Philadelphia, PA 19102  
Attn: Brian Rankin

## **2. Date of Planned Service Discontinuance**

Comcast Phone plans to discontinue its provision of interstate telecommunications service to the Branford customers on or after July 15, 2007, but no earlier than 31 days after the Commission releases public notice of this filing. Further, the July 15, 2007 disconnection will be a "soft disconnect" only. End-users customers in the effected locations ~~continue~~ will continue to be able to call emergency services ("911") as well as the Comcast Phone call center until August 15, 2007.

## **3. Points of Geographic Areas of Service Affected**

Comcast Phone currently provides interstate and intrastate residential telecommunications service throughout Connecticut. The proposed discontinuance would affect approximately 370 customers in the Connecticut towns of Branford, North Branford, North Haven, East Haven, and Wallingford. Comcast Phone does not seek authority to discontinue providing services to residential customers elsewhere in Connecticut. Comcast Phone is following the appropriate state law for discontinuance of the applicable intrastate telecommunications services. Comcast Phone will assist affected customers during their transition to new carriers.

## **4. Description of Type of Service Affected**

The services that Comcast Phone seeks authority to discontinue pursuant to this application are: local exchange, interexchange, and international telephone services. *voice data*

## **II. Notice to Customers**

In accordance with 47 C.F.R. § 63.71(a), Comcast Phone has notified all affected customers of the planned discontinuance of service. Specifically, Comcast Phone sent a letter via first class U.S. Mail to each of the affected customers on or before May 15, 2007, which

included all the information required by 47 C.F.R. § 63.71(a)(1) – (a)(4), as well as the statement applicable to non-dominant carriers set forth in 47 C.F.R. § 63.71(a)(5)(i). A sample copy of the notification letter is provided as Attachment 1.

### **III. Notice to States and the Dept. of Defense**

In accordance with 47 C.F.R. 63.71(a), Comcast Phone has mailed a copy of this Application to the Governor of Connecticut, the Connecticut Department of Public Utility Control, and the Secretary of Defense.

### **IV. Non-Dominant Status**


Comcast Phone is a non-dominant carrier in the local exchange, interstate, and interexchange services markets.

### **V. Designated Contacts**

Correspondence concerning this Application should be directed to:

Michael C. Sloan  
Davis Wright Tremaine, LLP  
1919 Pennsylvania Avenue, N.W.  
Suite 200  
Washington, DC 20006  
(202) 973-4227  
[michaelsloan@dwt.com](mailto:michaelsloan@dwt.com)

WHEREFORE, Comcast Phone of Connecticut, Inc. respectfully requests that the Commission authorize it to discontinue the provision of interstate interexchange and international voice and data services in the Branford, Connecticut area on or after July 15, 2007, but no earlier than 31 days after the Commission releases public notice of this filing.

By:   
Michael C. Sloan  
Davis Wright Tremaine, LLP  
1919 Pennsylvania Ave., N.W., Suite 200  
Washington, D.C. 20006  
Telephone: (202) 973-4227  
Facsimile: (202) 973-4499

Counsel for Comcast Phone of Connecticut, Inc.

Dated: May 21, 2007

**Attachment 1**  
**Sample Customer Notification Letter**



May, 15 2007

**YOU MUST CHOOSE A NEW LOCAL AND LONG-DISTANCE TELEPHONE  
SERVICE PROVIDER BY July 1, 2007**

Dear Valued Comcast Customer,

Thank you for being a valued Comcast Digital Phone customer. This letter is to inform you that Comcast is changing its telephone service offerings and that effective on or immediately after July 15, 2007, Comcast will no longer be providing its current Digital Phone service in your town.

**Your action is required! Because Comcast will discontinue all Digital Phone service in your town as of July 15, 2007, you need to select a new telephone service plan now – or no later than July 1, 2007 – if you wish to retain your current telephone number and continuity of service. You must also select a new long distance provider if you use Comcast Digital Phone for your long distance service.**

**You continue to have a choice for local and long distance phone service and you are free to select a new provider of your choice.**

You also have the opportunity to experience the simplicity, convenience and value of our new and improved residential home phone service, **Comcast Digital Voice**. With Comcast Digital Voice service, you won't have to worry about complicated calling plans or calling rates that fluctuate based on the time of day. You'll enjoy unlimited calling to anyone, anytime, anywhere throughout Connecticut, the U.S., Canada and Puerto Rico.

**With Comcast Digital Voice you will enjoy all these benefits:**

- 12 popular calling features such as Caller ID, Call Waiting, Three-way calling and more, plus Voice Mail!
- **Free and easy installation**—works with existing phones and jacks
- Keep your current phone number
- 30-day **money-back guarantee**
- No contract requirement
- **Enhanced 9-1-1**, which means, your home address and telephone number are automatically sent to your local dispatcher if you call 9-1-1

We are confident you'll agree that Comcast Digital Voice is a simple and easy solution to your local, in-state and long distance calling needs. If you switch to Comcast Digital Voice, you will also have the added convenience of receiving one bill for all of your Comcast service. **Make the easy switch to Comcast Digital Voice** and start enjoying unlimited calling and the unique benefits of Comcast's service offerings today. You may transfer your current service to the digital voice service today by calling Comcast toll free at 1-800-COMCAST (266-2278).

You do have the option to purchase local and long distance telephone service from other service providers in your area. A list of alternative service providers may be found in the front of your local telephone directory.

**We urge you to act quickly to select Comcast Digital Voice or another new service provider in order to retain an active phone service.**

This proposed discontinuance of your local telephone service is subject to regulatory approval by the Federal Communications Commission (FCC). The FCC will normally authorize the proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments within 15 days after receipt of this notification. Address them to the Federal Communications Commission, Washington, D.C. 20554, referencing the Section 63.71 Application of Comcast Phone of Connecticut, Inc. Comments should include specific information about the impact of the proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

WEB COPY The Commission releases public notices of  
the proposed discontinuance of service  
**TAKE ACTION NOW**

Please take immediate action to select a telephone service provider of your choice. **If you do not select Comcast Digital Voice or another service provider by July 1, 2007, your service will be terminated on July 15, 2007 and you may not be able to retain your current telephone number.** Please take action now to avoid interruption in your service.

If you have any questions, please call Comcast Customer Service toll free at:  
**1-800-COMCAST (266-2278).**

Sincerely,



Douglas R. Guthrie  
Regional Vice President  
Connecticut - West Region

Service is subject to Comcast standard terms and conditions of service. 30 day Limited Guarantee limited to one month service fee actually paid when service is cancelled during the first 30 days of service installation. No separate long distance carrier connection available. Plan does not include international calls. Comcast Digital Voice service (including 911/emergency services) may not function after an extended power outage. Certain customer premises equipment may not be compatible with Comcast Digital Voice services. Caller ID equipment is required and an EMTA from Comcast is required for telephone service. \$29.95 activation fee applies to Comcast Digital Voice service. Not all services available in all areas. Please call your local Comcast office for restrictions and complete details about service, prices and equipment. Comcast ©2007. All rights reserved.